Your Rights



This document explains Cahoots **Person Centered Support Policy** (Participant Charter of Rights)

A policy tells you **HOW** and **WHY** we do things

When you see the word we or us in this document it means Cahoots

	This policy tells you about Your rights Your responsibilities How we respect your rights
?	Who is this policy for? It is for you and your family or your decision makers
E.	Your Rights Are rules and laws about what you can do and have
	Your Responsibilities Are actions you agree to do when with us
	 The Participant Charter of Rights Tells you Your Rights Your Responsibilities Our Responsibilities

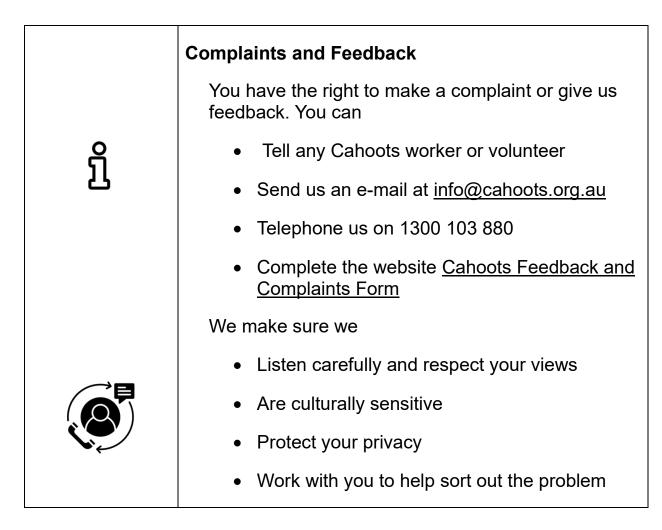
	Your Responsibilities
. ★.	These are the things we expect from you when you decide to use a Cahoots Service
	You must
	 treat everybody nicely and respect the rights of our staff and volunteers
	 help us keep you and others safe
	 be open and honest about your needs and how you like things
Ē	 give us the information we need to help you and let us know if your needs or information change
	 Be responsible for your choices and actions even, if they involved some risk
	 Let us know if something is making you unhappy or you have problems with our staff or services
	 tell us if you cannot go to a camp or program
	 follow the service agreement
	 Pay for your services on time
	 Let us know, in writing, if you want to stop using our services
	Human Rights
sta t ^o t	You have the right to the same freedoms that every person should have
	We will make sure your rights are respected and
	Treat you with dignity
	Give you choice and control
	Make information easy to get and understand

	Respect
6	Respect means you accept somebody for who they are, even when they are different from you or you don't agree with them
	We will make sure you are given respect
	 We know that everyone is important
	 We know your needs are important
	• We treat you in a fair way
	We will listen to you
	Culture, Values and Beliefs
	You have the right to be yourself
	You may do different things because of
	Where you were born
	Your age
	Your gender
(B)	 The language you use
	Who you love
	Your physical and intellectual ability
	We respect that everyone is different
	We will make sure you feel safe and happy about being you
	Connect to your Community
	You have the right to
₩ ₩	To decide how you want to live
A	Take part in your community
	We will make sure you get good services that are a right for you and part of the community

	Decision Making
✓ × ↑ • ↑	You have the right to make your own decisions and choices. You can
	 Choose what support you get from us
	 Decide what is important to you
	 Decide who supports you
	We will make sure you
	 Have your say and are talked to about decisions in a way you will understand
	 Have the information you need to make decisions
	 Understand your decision
•	and
	 You are able to tell us that you agree with the decision
	or
	 that you do not agree with the decision
	Safety
	You have the right to feel safe and be safe
	We will make sure you are free from
	Discrimination
	Abuse
	Neglect
	Discrimination is when you are treated unfairly
	Abuse is when someone hurts you, like
	Say mean things
	Hurts your body
	Takes your money
	Neglect is when you do not get the care you need

	Services and Supports
*** •	You have the right to get the best services and support from us
	You can
	 Ask questions about our services
	 Get advice about the support you want
	 Have time to think about what you want
	 Work with us to make decisions
	 Decide what service you want
	We will make sure
	Our service and support is safe
	Our service is right for you
	 You know what support you can have
	People who can help
	You have the right to get help
	There can be many reasons why you want someone to help you like
	Deciding on a service
	Making a difficult decision
∩S	When you need help you can choose who will help you like
	Your family
\sim	Your guardian
	An advocate
	An advocate is a person who is
	on your side
	 Will work with you to help you speak up for yourself
	We can give you a list of Advocates.
	We will make sure the people that are helping you
	are respected
	 have the information you need

	Privacy
**	You have the right to privacy
	We will make sure your privacy is protected
	We will keep your personal information private
	Follow what the law says we can do with your personal information
	Consent
	You have the right to decide what you consent to
88	When you give us your consent it means
	 You say YES and
<u> </u>	We can use your information for some things
	We will make sure you say YES before we tell your information to other people
	No Consent
	Sometimes we have to share your information without your consent if
	 The law tells us to do so; or
Ø	 We believe that it is to stop you or someone else from getting hurt or dying; or
	 To find you if you get lost
	Sometimes you may want to change what consents you have given. You can do this by writing or emailing Cahoots at anytime
	Sometimes you may not want us to use your personal information
	You can say NO but
	This may mean we cannot give you the service or supports you want



You can request the Cahoots **Person Centered Support Policy** (Participant Charter of Rights) by contacting us

Send us an e-mail at info@cahoots.org.au

Telephone us on 1300 103 880